

## *Our Cancellation Policy*

Due to Key West bylaws we are only permitted to rent by the month; As such, guests usually book well in advance, therefore our cancellation policy is:

Deposit funds paid less bank transfer fees will be refunded as follows:

- 100% refund if cancelled or changed up to 180 days prior to Check-In
- 50% refund if cancelled or changed up to 120 days prior to Check-In
- 25% refund if cancelled or changed up to 90 days prior to Check-In
- Cancellations made less than 90 days prior to check in are non-refundable

Please note, after any cancellation we will make every effort to re-rent the cancelled time period, and if we are able to do so for the same price or more, we will refund 100% of the deposit paid regardless of the cancellation time.

If you have any questions please reach out to us at [eleanorsplacekw@gmail.com](mailto:eleanorsplacekw@gmail.com)

Sincerely

*Eleanor's Place Key West*